



Diversified Risk Management, Inc.
 8132 Firestone Boulevard, Suite 862
 Downey, California 90241
 Telephone: (800) 810-9508
 Fax: (562) 319-0412
 Email: amoisa-duran@drminc.us



CURRICULUM VITAE: ALICIA MOISA-DURAN, M.A, appointed to Compliance Training Group, a division of Diversified Risk Management, Inc.

A bilingual Human Resources professional with significant expertise in Training, Conflict Resolution, Benefits, Affirmative Action, Equal Employment, Staffing, Employee Relations, University Relations, and Community Outreach with excellent interpersonal and communication skills. Currently serve as a Senior Investigator for Denny’s Corporation. Prior to Denny’s oversaw all EEO and workforce diversity matters for Amgen, including handling of EEO complaints, advising staffing department on recruitment, selection, and retention of qualified candidates, preparation of briefs to corporate legal department and delivery of diversity training to supervisory and management staffs. Extensive community based involvement, including Board of Directors for the Latin Business Association and involvement with several other community organizations. Currently serve as only bilingual senior investigator for Denny’s Corporation and as Principal and Co-Founder of Energized Solutions, LLC, a certified Minority Business Enterprise firm that provides Human Resources consulting to utilities, commercial and industrial firms, educational, and government agencies.

PROFESSIONAL HISTORY:

As Senior Investigator, conduct field and telephone investigations regarding discrimination, labor practices, and diversity training. Serve as Denny’s only bilingual field investigator and handle sensitive, high-level investigations. Work closely with regional operations and human resource managers and also interface closely with Denny’s and external legal counsels. Recently delivered management reporting training program to Operations throughout Southern California.

EDUCATION AND TRAINING:

Orange County Office of Human Relations		
Certification in Conflict Resolution	Certificate	Summer 2002
Paul, Hastings & Jannofsky, Los Angeles	Certificate	Summer 1982
(Employment and Discrimination Law)		
California State University at Fullerton	Master of Arts	June 1980
University of California at Irvine	Secondary Credential	June 1973
University of California at Irvine	Bachelor of Arts	June 1972